

ONLINE TRAINING COURSE PROGRAMME APRIL-SEPTEMBER 2021

Calendar of online training courses

- Full programme of online training courses designed to help advisers stay informed and up-to-date
- Courses range in topic and training level to suit all learning requirements
- All courses delivered online via Zoom

Browse all our courses at

cpag.org.uk/scotland/training

'In-house' online training

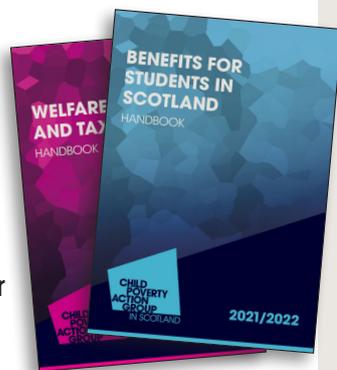
Do your staff need an overview of benefits? Do staff need specialist training on benefits for their client group? We can deliver all our courses plus many more, for up to 15 staff in your organisation – courses currently being delivered via Zoom. View at:

cpag.org.uk/scotland/training/house-training

Publications

You can view our Scottish handbooks, factsheets and ebulletins for free online at: cpag.org.uk/scotland

You can also buy CPAG's publications to support your work from our online shop: shop/cpag.org.uk



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CPAG in Scotland's welfare rights service is funded by the Scottish Government.

APRIL

20-21	Benefit basics in Scotland
22	Universal credit – the online claim
27	Supporting benefit claimants online
28-29	Universal credit for ill health and disability

MAY

11	Coronavirus, benefits and work
12-13	Overpayments of benefit and tax credits
19-20	NEW Benefits for EEA nationals - advanced
25	Personal independence payment – an introduction
26	Students and benefits – the basics

JUNE

2-3	Universal credit update and tactics
8	NEW Attendance allowance – an introduction
9	Students and benefits – an update
10	Looking up the law online
15-16	Benefits for EEA nationals
22	Payments for children in Scotland
23	Benefits overview

AUGUST

18	Scottish social security – an introduction
19-20	Mental health and benefits
24	Universal credit – transferring from benefits and tax credits
25 - 26	QBC – making the most of your calculator

SEPTEMBER

1, 2, 8, 9, 15 & 16	Introduction to welfare rights
14	Child disability payment
21	How to challenge decisions – mandatory reconsiderations and other tactics
30	NEW Limited capability for work in universal credit

■ INTRODUCTORY ■ STANDARD ■ EXPERIENCED

Book now at cpag.org.uk/scotland/training